

# MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



<b>Month</b>	May 24	<b>Report date</b>	31/05/24	<b>Person</b>	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see [www.manorroval.org/security](http://www.manorroval.org/security)


## Ranger Reports

	<b>Report Type: Broken Signage</b>
<p><b>Commentary</b></p> <p>Woolborough Lane</p> <p>Broken sign found on floor at the above location.</p>	

	<b>Report Type: Security Checks</b>
<p><b>Commentary</b></p> <p>Crompton Way <b>Type</b> Security Checks</p> <p><b>Details</b> Attended and spoke to the site manager on the new site (Magrock). Regards to security issues around the area, which they mentioned that they have already got cameras onsite. But we did leave them our cards, after explaining about our services and what we provide in terms of security. We also spoke about the pallets on the corner, see photos, but they themselves were unsure who had put them there. So we went and spoke with the company across the road (WBC) who confirmed that the pallets were their way to stop people parking around the area. We explained to (WBC) about the danger it can cause to the opposite site, eg people climbing over to steal and even harm themselves. Wbc acknowledge what can happened if the pallets were not moved, and has promised to get them off the road soon as possible. With everything under control, we then stood down and returned back to normal duties.</p>	

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Find out more, including viewing other performance reports, at [www.manorroval.org/rangers](http://www.manorroval.org/rangers)

	<b>Report Type: Crime Intelligence</b>
<p><b>Commentary</b></p> <p>01.05.2024 15:14:29</p> <p>Crime Intel</p> <p>This van was captured in a crime recently at M&amp;S where a group of travellers, took a scissor lift worth over £6000 from the back of the shop during working hours. This same van was spotted two hrs ago behind (Smyth's) not far from where the scissor lift was taken last week. Upon our arrival the vehicle in question had already left the location. So we stood down, but asked staff, to be more vigilant and look out for each other and to inform the police about any unusual activity, and also put all incidents into Disc.</p>	

	<b>Report Type: Street Cleanliness</b>
<p><b>Commentary</b></p> <p>Crawter's Brook Park 02.05.2024 12:24:53</p> <p>Small pockets of litter found in places at the above location.</p>	


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	<b>Report Type: Crime Intelligence</b>
<b>Commentary</b>	
Crime Intel 03.05.2024 15:01:03	
<p>whilst on patrol in county oak car park I noticed a female white long blond hair large build burgundy jeans black top with a black shoulder bag and sandals gold colour, this female was a ting suspicious around a black VW caddy reg DA63VYT the female was putting items underneath the front of the van making no attempt to enter the vehicle eventually she left the van and walked over towards TKMAX where she joined a male IC3 wearing a green jacket they both then went to the van, and the female then picked up from under the van items and put them in her black bag, the van then made it's</p> <p>way towards the exit, but parked near Hobbycraft, this is where I went in and kept an eye on her, I made the staff aware so they can keep n eye on her, turns out she brought nothing from Hobbycraft craft, and she then went into TKMAX and selected items, at this point she knew I and the staff was following, she dumped an item of clothing to the value of £30, this female is known by TK max but not banned, the female then left the store and went back to the waiting vehicle and theybdrove off in the direction of Langley green. I put out a call via the radio to warn all stores. some body cam footage of the van and male/female. I had no further dealings.</p>	

	<b>Report Type: Crime/Recovery</b>
<b>Commentary</b>	
Curry's <b>Recovery</b> £100 - £1000	
<p><b>Details</b> called via the radio from Currys a male that is well known to the manager as the IC1 male blue coat jeans attempted to steal WiFi parts from the store valued at £160 this was dumped by the male and he made his way out of the store. CCTV picture quality not great. have advised to put on DISC.</p>	
	

	<b>Report Type: Crime</b>
<b>Commentary</b>	
County Oak Retail Park <b>Type</b> Crime 03.05.2024 16:23:36	
<p><b>Details</b> as I was driving through county oak car park by boots I noticed a known criminal very prolific offender by the name of XXXXX as I noticed he entered boots, he has stolen before from boots, I followed him into the store and deterred him from stealing as I said to him he must leave now, to which he did, he made no comment to me as he left, he then went right towards Next he did not enter this store he went to the side and towards Langley Green, I called out to all store to be on guard of his description, camo trousers, grey hoodie with a black jumper underneath camo red orange baseball cap.</p>	


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	<b>Report Type: Broken Signage</b>
<p><b>Commentary</b></p> <p>04.05.2024 11:00:31</p> <p>Woolborough Lane</p> <p>Broken sign found in the above location.</p>	


	<b>Report Type: Anti-Social Driving</b>
<p><b>Commentary</b></p> <p>04.05.2024 11:29:42</p> <p><b>Haines Check</b></p> <p><b>Any issues?</b> Yes</p>	

	<b>Report Type: Crime</b>
<p><b>Commentary</b></p> <p>04.05.2024 20:01:50</p> <p>Acorn Retail Park <b>Type</b> Crime</p> <p><b>Details</b> Received a call on the radio to attend the following business (Aldi). Regards to staff feeling threatened by X2 individuals X1male /X1 female known as regular shoplifters around the retail park. Upon arrival, I could hear shouting coming from across the location where I was heading. Then from the corner of my eye I could see some scuffling taking place, between the individual in question, and a few of the staff at the above store mentioned. With no hesitation I moved quickly to reduce any further attempt that could any cause injury to either party. I then managed to pull them apart, without anyone getting hurt. At this point one the supervisors were already on the phone to police. Once the shoplifter had left the location. I then stayed around for time before standing down. Footage of this incident can also be found on bodycam for further evidence if needed.</p>	

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	<b>Report Type: Overgrown Bushes</b>
<b>Commentary</b>  05.05.2024 11:24:36  Tinsley Lane North  Overgrown greenery in places	


	<b>Report Type: Street Cleanliness</b>
<b>Commentary</b>  London Road  05.05.2024 11:59:35  Small pockets of litter found in places at the above location.	

	<b>Report Type: Vandalism</b>
<b>Commentary</b>  Kelvin Lane 07.05.2024 11:26:31  storm drain cover on the corner of Kelvin Lane and Newton Road has been left open. It is damaged and could be done by a trucker.	



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	<b>Report Type: Crime/ Recovery</b>
<p><b>Commentary</b></p> <p>Tesco Express <b>Recovery</b> £1 - £100</p> <p><b>Details</b> we were called to Tesco express at 16:14 regarding an IC1 male. Black hat, black top and trousers with a bike, ginger facial hair. Male is known as Mxxx Hxxxx. He was trying to steal 5 bottles of alcohol, 1 bottle is worth £11. in total it is £55. The items have been retrieved by Tesco security. he was caught on Tesco express security cameras so CCTV footage is available. Witnesses BID Rangers Matt and Fahad were on scene.</p>	

	<b>Report Type: Crime/ Recovery</b>
<p><b>Commentary</b></p> <p>Tk Maxx <b>Recovery</b> £1 - £100</p> <p><b>Details</b> at 15:27 we were called to TK Maxx regarding 2 males, 1 wearing grey top and black Nike shorts with flip flops. the other wearing a black beanie, dark blue top and black trousers. tried stealing 2 headphones from TK Maxx worth £20 each. total is £40. They have been retrieved.</p>	

	<b>Report Type: Crime / Recovery</b>
<p><b>Commentary</b></p> <p>County Oak Way <b>Type</b> Crime</p> <p><b>Details</b> At 4:20 we were called to Smyths regarding 3 IC1 male that robbed the store. the first male no top, black jacket is seen carrying items out the store without paying. the second male is IC1 wearing black and white t shirt with a body warmer. the third male is IC1 with glasses red jacket with dark grey trousers with a face tattoo. BID Rangers Fahad and Matt engaged and tried to retrieve the stolen items in Metcalf way micro park. on body cam it is seen he has headbutted BID Ranger Fahad and tried to punch him as he was holding one of the items. he made contact with the headbutt but missed the punch. we retrieved one item</p>	 

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<p>and lost the others. Body cam footage is available and store CCTV footage is available of them committing the crime. BID Ranger Fahad and Matt were present. Reference number for Smyths robbery is 47240086780.</p> <p>Smyths <b>Recovery</b> £100 - £1000</p> <p><b>Details</b> regarding the last report. the item we have retrieved is Bosch work station for kids. the item is worth £119.99. item has been returned to Smyths by BID Rangers Fahad and Matt</p>	
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<p><b>Commentary</b></p> <p>09.05.2024 12:03:50</p> <p>Crompton Way <b>Type</b> Crime</p> <p><b>Details</b> received information that a motorcycle has been stolen from outside frontier Pitts, at the moment I have asked the snack shack which is situated on Crompton way to look at their CCTV this is possible at 14.30 today as the CCTV is road side and hopefully will capture the bike being ridden off onto manor Royal road from Crompton way, I am also going to the perfect pizza as the have CCTV which will hopefully show the crime. this report will have updates to follow.</p> <p>09.05.2024 12:26:15</p> <p>Crompton Way <b>Type</b> Crime</p> <p><b>Details</b> follow on from the bike theft, I have spoken with the real pizza company they inform me the the male in question did go in to ask for a pair of scissors, the manager of the pizza company is calling me to go through the CCTV later today I have given my business card so they can contact me, also I have spoken with Christian darchy at moore Industries to ask to see CCTV she has advised me that she is on her own and can't work the CCTV so I will have to go back later today or tomorrow I have also given her my business card. I have been into frontier Pitts and the owner of the stolen bike is not in work until 2pm today, so I will be going back then to get some information about the bike and where it was parked.</p>	<p><b>Report Type: Crime</b></p>   
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## MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

09.05.2024 14:59:44

Crompton Way **Type** Crime

**Details** follow on from the bike theft the food van on Crompton way no luck with CCTV it only shows the food van door and partial road searched 10 mins either side of 17.00 but with no luck. the real pizza company now inform me that the CCTV is down, however 2 members of staff have seen the the guy doing it green or black hoodie white male 6ft slim hoodie was up as he made us way past the burger van. I will be checking business on manor Royal road for CCTV



09.05.2024 16:03:15

Crompton Way **Type** Crime

**Details** follow on from the motorbike theft I have information from frontier Pitts that the stolen bike went right into Crompton way then left onto manor Royal road past the peoples pension building firstly I went into Thales and asked the security if the had coverage of Manor Royal road they said no, I then went to carry on with the investigation to the people's pension building, we managed to see the bike go past at 17.09 pm but cannot zoom in on the bike as there CCTV is static, information also from Pitts is that they have been told the bike then made it's way left towards Crawley town way.

09.05.2024 18:21:47

Crompton Way **Type** Crime


**Details** follow on about the motorbike theft from frontier Pitts, I have now been given different times as to when the motor bike was taken , this investigation will continue tomorrow as I have a traffic camera CCTV to look at which will show the stolen bike going through the traffic light junction at manor road and London road. a worker from frontier Pitts was driving in the same direction unfortunately his dash cam was not working. follow on report will be added tomorrow 10/05/24 the snack shack is also now looking at the pavement CCTV serving side of the food truck as the thief enters on foot past the food truck, I will see tomorrow what they came up with.

Crompton Way **Type** Crime





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<p><b>Details</b> follow on from the motorbike theft I now have pics of the thief that stole the bike from frontier Pitts, I visited Moore Industries yesterday to ask about CCTV I received this email this morning saying they have captured images of the Thief, I am still going to Moore Industries just to view in person. I then will visit the victim after 2pm to inform of what I have found out.</p> <p>10.05.2024 11:15:25</p> <p>Crompton Way <b>Type</b> Crime</p> <p><b>Details</b> follow on from the bike theft, the male is an IC1 wearing grey/black jeans,black trainers, black t-shirt with a khaki green jacket with a black stripe going around the top half chest high brown hair around 5ft10/11 as this male was trying to take out the wiring loom he injured himself on his right hand, the theft actually took place starting at 17.04 and the male then took off at 17.15. I have made contact with local police PCSO Katie Edwards to maybe see if the male is known to them, I am awaiting a call about this matter.</p>	
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	<b>Report Type: Damaged Verges</b>
<p><b>Commentary</b></p> <p>09.05.2024 13:16:11</p> <p>Rutherford Way</p> <p>damaged grass area of Rutherford way already reported on previous occasions</p>	

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	Report Type: Graffiti
<p><b>Commentary</b></p> <p>10.05.2024 11:20:55</p> <p>Crawter's Brook Park</p> <p>graffiti found on the seating area by the entrance off Manor Royal road.</p>	 <p>The images show graffiti on various surfaces at Crawter's Brook Park. The top row contains three photos: a concrete bench with a small graffiti mark, a wooden post with a vertical mark, and wooden planks with a mark. The bottom row contains two photos showing close-ups of graffiti on wooden posts, including the words 'KIDZ' and '2024'.</p>

	Report Type: Intelligence
<p><b>Commentary</b></p> <p>10.05.2024 11:48:28 // Open Source Intel</p> <p><b>Details</b> as I was driving down Woolbrough lane I was stopped by the security guard at Johnson's he informed me that travellers have been to the opposite site where a new business is being prepared to be open they were trying to get onto this site thetaning the security, what was said is unknown, but the travellers said to the security we have a caravan around here!!! according to the Johnson's security they was being threatening. the new business area has a large open skip.</p> <p><b>Locations</b> Woolborough Lane <b>Exact Location</b> Johnson's</p> <p>Follow from last report further info, the travellers came at 1400hrs yesterday the 9th to the site of GSF car parts the building and site is not open yet the security are on site with a dog unit, the security told them that the area is closed, the travellers said we are looking for a place to stay and they said if he causes issues they will kick off with security, this information has only just been passed to me as I asked further questions. inside advise calling the police if they re-appear.</p>	 <p>The photograph shows a large industrial building with a 'GSF' sign on the wall, viewed from behind a black metal fence. In the foreground, there are concrete barriers on a paved area.</p>


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	<b>Report Type: Street Cleanliness</b>
<p><b>Commentary</b></p> <p>10.05.2024 14:17:30</p> <p>County Oak Way</p> <p>the electrical box on the corner of county oak way and Metcalf way graffiti found.</p>	


	<b>Report Type: Alarms Sounding</b>
<p><b>Commentary</b></p> <p>11.05.2024 17:20:40 // Fleming Way</p> <p>made contact along with Divya to there out of hours number CBRE control room still waiting for there response to advise, they have now called back and are contacting the local engineers to visit the site, I have left my card and I have spoken with the control room of Elekta and given them details as to what the fire panel is saying. I have no further dealings unless I'm called for more info by Divya elekta employee.</p>	

	<b>Report Type: Word on the street Intel</b>
<p><b>Commentary</b></p> <p>11.05.2024 17:59:31</p> <p><b>Details</b> speaking today with a homeless IC1 female by the name of xxxxx xxxxx she tells me that known thieves are asking her if the rangers are around county oak and the Acorn side, this happens a lot she said to me she is asked all the time if the rangers are about. this who possibly is one of the look outside and informant, as she also told me that a lot of drug taking and dealing is going on at the Langley green farm, this is already known to the police as a drug hot spot</p> <p><b>Locations</b> County Oak Retail Park <b>Exact Location</b> outside B&amp;M</p> <p><b>Urgent</b> Yes</p>	

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	<b>Report Type:</b>
<p><b>Commentary</b></p> <p>15.05.2024 16:23:56</p> <p>Whitworth Road</p> <p><b>Homelessness</b></p> <p>If location want to be found, what three words(atoms.basket.alive).Whilst on foot patrol, we managed to came across what seems like a homeless dwelling or a location for criminal activities. No one was found on sight, but it's clear that someone was dwelling in this location. More pictures of this location,can also be found on both officer's bodycam.</p>	


	<b>Report Type: Crime/Recovery</b>
<p><b>Commentary</b></p> <p>15.05.2024 19:01:58</p> <p>M&amp;S <b>Recovery</b> £100 - £1000</p> <p><b>Details</b> £60 worth of stolen items was recovered at the above location, from a well known shop lifter (DXXXX O'HXXX),.</p>	

	<b>Report Type: Crime/ Recovery</b>
<p><b>Commentary</b></p> <p>15.05.2024 19:25:27</p> <p>Boots <b>Recovery</b> £1 - £100</p> <p><b>Details</b> £12 worth of stolen items from the above location, was recovered from a very known shoplifter. (Dxxxx O'HXXX) no arrest was made.</p>	

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	<b>Report Type: Parking</b>
<b>Commentary</b>  County Oak Retail Park <b>Type</b> Dangerous/Antisocial Driving  <b>Details</b> Received a call on the radio to attend the above business location, in regards to a car that was not safely parked. From what I gathered, is the car was parked in a bay, but the parking brakes was not applied.The car then slowly rolled into the main road inside the retail park. With quick thinking, I swiftly used my work vehicle to stop any incoming traffic. Not long after the owner of the rolling vehicle return, and repark his car onto the bay,but applied his handbrake this time. Luckily no one was hurt,or no major disruption was occurred. With everything under control,I then stood down and returned back to normality with out any further issues.	


	<b>Report Type:</b>
<b>Commentary</b>  18.05.2024 18:45:26  <b>Type</b> Parking  <b>Details</b> My attention was drawn to this car inside the above location carpark.Car has been parked over two wks in the same location from what I've heard.This vehicle has not got any Mot or Tax, not sure if it's been stolen, but I will monitored the situation until Tuesday, and if no one removed it by then,I then will reported the matter to the police.	

	<b>Report Type: Vandalism</b>
<b>Commentary</b>  21.05.2024 11:50:50  Birdbox has been vandalised.	




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	<b>Report Type: Crime / Recovery</b>
<p><b>Commentary</b></p> <p>21.05.2024 12:50:30</p> <p><b>Shops</b> Boots <b>Recovery</b> £100 - £1000</p> <p><b>Details</b> £200 worth of stolen items recovered at the above business location. No arrest was made, and no one was hurt during this incident.</p>	

	<b>Report Type: Overgrown Hedges</b>
<p><b>Commentary</b></p> <p>22.05.2024 11:42:17</p> <p>Tinsley Lane North</p> <p>overgrown grass/trees in place's</p>	

	<b>Report Type: Crime/Recovery</b>
<p><b>Commentary</b></p> <p>22.05.2024 19:54:56</p> <p><b>Shops</b> Aldi <b>Recovery</b> £1 - £100</p> <p><b>Details</b> £55 worth of stolen items were recovered at the above business location. One staff member was assaulted by the shop lifter who is a regular around the retail park. According to the staff, he was punched four times to the face. The police was called but did not arrived before we stood down. Police -Ref 1182.</p>	


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	<b>Report Type:</b>
<p><b>Commentary</b></p> <p><b>Locations</b> Crompton Way <b>Type</b> Dangerous/Antisocial Driving</p> <p><b>Details</b> arrived at Crompton way to find a red car that has stood out to me namely a red ford escort this car had been on the papergraphics land this is one of the vehicles that had been doing doughnuts on the private land of papergraphics other vehicles involved. see pics as soon as the white male driver took off in a different car a VW body cam footage of the car that took off.</p>	

	<b>Report Type: Crime/Traffic Issue</b>
<p><b>Commentary</b></p> <p>25.05.2024 12:39:53</p> <p><b>Locations</b> County Oak Retail Park <b>Type</b> Crime</p> <p><b>Details</b> Received a call on the radio to attend the above business location. Regards to a hit and run car accident. According to eye-witnesses. The owner of the car that hit a parking car inside the carpark was on the phone. Whilst speaking to witness, the owner of the car that was hit arrived, who is also a police officer. So all information from the witness was given to him, so with everything under control, I then stood down and returned back to normality.</p>	


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	<b>Report Type:</b>
<p><b>Commentary</b></p> <p>28.05.2024 10:31:28</p> <p>Crawter's Brook Park</p> <p>Signs of camp fire inside park unsure of the reason.</p>	

	<b>Report Type: Broken Furniture</b>
<p><b>Commentary</b></p> <p>28.05.2024 10:49:57</p> <p>Gatwick Road</p> <p>Broken fence in places at the above location.</p>	

	<b>Report Type: Crime/ Recovery</b>
<p><b>Commentary</b></p> <p>28.05.2024 19:14:54</p> <p><b>Shops Next Recovery</b> £100 - £1000</p> <p><b>Details</b> £400 worth stolen items was recovered from X2 IC1'female's at the above business location. No was hurt, /no arrest was made during this incident.</p>	

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	<b>Report Type: Broken Furniture</b>
<p><b>Commentary</b></p> <p>30.05.2024 11:27:46</p> <p>Crawter's Brook Park</p> <p>in the Crawters brook park Flemming way end the fence posts are falling very loose some panels missing fence is starting to fall</p>	

To find what else the BID does to make Manor Royal a safer place see [www.manorroyal.org/security](http://www.manorroyal.org/security)